

PROCESSING A MOBILE PAY TRANSACTION AT THE REGISTER



Verifone with **KickBack** Points

1. **Verify if the customer** will be using Mobile Pay
2. **Ring up items**
 - If redeeming KickBack® points, press the key designated for “**KICKBACK REDEMPTION**” (*the name of this key may vary by site*).
3. **Press the tender key** designated for “**MOBILE PAYMENTS**” (*the name of this key may vary by site*).
4. **If a “Reward Customer Yes/No”** prompt appears:
 - Select “**MOBILE**” if customer has a KickBack® card loaded into the app (or customer will select MOBILE on PIN pad).
 - Select “**YES**” if customer does *NOT* have KickBack® card loaded into the app.
5. **Select “I’M DONE”**
6. **Scan the QR Code** that will appear on the customer’s phone when they press the “Pay Inside” option.

Example QR Code: 

7. **Transaction will process** and receipt will print or be emailed based on customer’s preference options in the app.

>>REMEMBER: These steps apply to KickBack cardholders paying by Mobile Pay **ONLY**. KickBack cards for cash, or manual swipe credit or debit card transactions, should be completed as normal.

