

# PROCESSING A MOBILE PAY TRANSACTION AT THE REGISTER



A NEW GENERATION  
OF PAY

## PASSPORT

- **Ring up items**
- **Select “TENDER”**
- **Select “CARD”**
- **Scan the QR code** that will appear on the customer’s phone when they press the “pay inside” option. (Scanner may require trigger to be pressed.)
- **Transaction will process** and receipt will print or be emailed based on customer’s preference options in the app

**SITES WITH KICKBACK®:** Remember to select “NO” if prompted to enter/swipe customer’s KickBack® card. The card cannot be swiped separately and **MUST** be added to the app. Please see instructions on page 3.

**>> TIP:** QR codes may time out if not scanned within 15 minutes, or if the app is closed, or the phone becomes locked. If a QR code is declined, have the customer press the “refresh” button above the QR code and try again.

## COMMANDER

- **Ring up items**
- **Press the payment key** designated for mobile payments
  - *The label on this key will vary based on individual site setup.*
- **Scan the QR code** that will appear on the customer’s phone when they press the “pay inside” option. (Scanner may require trigger to be pressed.)
- **Transaction will process** and receipt will print or be emailed based on customer’s preference options in the app

